



FAQs

WHERE IS THE ONLINE DUAL-CREDIT APPLICATION?

Visit southeast.edu/applynow and select "Dual Credit/SENCAP Application"

Complete the [Paper Application](#) for students without a SSN

MY STUDENT APPLIED BUT NEVER RECEIVED THEIR SCC ID#:

Visit resetpw.southeast.edu/?ref=getidnumber to retrieve their SCC ID#

MY STUDENT SUPPLIED SCC WITH THE INCORRECT SSN:

Contact us for secure upload options.

MY STUDENT FORGOT THEIR SCC PASSWORD:

Visit resetpw.southeast.edu

MY STUDENT IS HAVING TROUBLE LOGGING INTO "THE HUB"

Chat with tech support: helpdesk.southeast.edu

E-Mail tech support: helpdesk@southeast.edu

Call tech support: 402-437-2447

WHERE CAN I ACCESS THE CLASS SCHEDULE?

Please work with your dual credit coordinator for term schedule.

WHERE CAN I ACCESS THE SENCAP GUIDEBOOK?

Click to find the -- [GUIDEBOOK](#)

MY STUDENT IS READY TO ENROLL:

[Directions to enroll online](#)
[Drop/Add Form](#)

MY STUDENT WANTS TO VIEW THEIR CLASS SCHEDULE:

Login into thehub.southeast.edu
Select Self-Serivce to view your schedule

MY STUDENT NEEDS TO DROP A COURSE:

Drops can now be done online. If you need assistance, please work with your dual credit coordinator.

MY STUDENT NEEDS TO PURCHASE THEIR TEXTBOOK:

Visit the [SCC Campus Store](#)
Campus "High School/Dual Credit"



FAQs

MY STUDENT NEEDS TO PAY THEIR BILL:

- Log into thehub.southeast.edu
- Select Self-Service
- Select Student Finance
- Or call Student Accounts: 402-437-2669

MY STUDENT APPLIED FOR ACE BUT THEIR APPLICATION WAS REJECTED:

All ACE questions can be directed to registration@southeast.edu

MY STUDENT IS INTERESTED IN APPLYING FOR LTD:

Information about the Learn to Dream Scholarship can be found here: southeast.edu/learntodreamscholars

Or contact Jina Byarlay at jbyarlay@southeast.edu

WHERE CAN I FIND TRANSFER INFORMATION?

Find out how your classes will transfer using these resources

- Transferology.com
- [Southeast Community College Transfer Information](#)

WHERE CAN I VIEW PLACEMENT SCORES:

Find alternate scores here:

- [Accuplacer & ACT Placement Scores](#)

OUR SCHOOL TUITION BILL IS INCORRECT, WHO SHOULD I CONTACT?

All school billing related questions can be directed to Marcie DeLong at mdelong@southeast.edu

WHERE CAN I ACCESS THE INSTRUCTOR NDE ID NUMBER?

Contact Caleb Berg at cberg@southeast.edu

HOW CAN I SCHEDULE MY STUDENT A CAMPUS VISIT?

Contact Admissions: admissions@southeast.edu

WHERE CAN I ACCESS THE DUAL-CREDIT STAFF DIRECTORY?

DC Advantage/SENCAP Staff Directory

Where can I learn more about Southeast Community College's Dual-Credit Programs?

Visit our website at southeast.edu/highschoolstudentprograms